

RAILWAY SENIOR CITIZENS WELFARE SOCIETY

Head Office: 32, Phase 6, Mohali (Chandigarh) – 160055

Achievements of RSCWS

RSCWS was formed in 1991 for the welfare of Railway Pensioners settled in and around tri-city of Chandigarh & for redressal of their grievances. The Society has since substantially grown both locally and in other parts of the country – especially during the last 15 years (since 2006 onwards).

Multiple achievements have been made in this period to fulfill the objectives of the Society in respect of provision of better health care facilities in the tri-city, redressal of individual and collective problems of Pensioners at Ministerial, Railway Board, Zonal & Divisional levels, and above all, continuous inter-action among the Railway Pensioners and greater awareness among them about the related issues. Some of the main achievements of RSCWS are briefly enlisted below for the information of the members:

Struggle & Major Achievements of RSCWS

1. KEEPING PENSIONERS IN TOUCH WITH PAST, PRESENT & FUTURE

a) Holding of quarterly General Body & Monthly/Bi-monthly Executive Committee Meetings in open halls till the pandemic (instead of at someone's residence earlier). Practice will be resumed after pandemic.

b) Holding Medical Seminars in all General Body Meetings for greater health awareness

2. Regularly holding Virtual meetings of Executive Committee and Virtual General Body Meetings during pandemic, thus keeping the members in touch even while ensuring social distance.

3. Constantly working for the welfare of the Railway Pensioners and for redressal of their grievances & resolving of their problems both at individual and collective levels through Pensioners' Portal (CPENGRAMS), Memorandums, Emails, personal phone calls & other available channels.

4. Holding Informal Meetings with DRM, CMS, CMD, FA&CAO, GM, DGRHS, RB, DOP&PW & others up to the pandemic. All issues continue to be pursued through Phone and Emails during the Pandemic with equal vigour and effective results.

5. Publication of Quarterly journal "Pensioners Rail Sampark" from 2006 onwards.

6. Starting, maintaining and regular updating of the website of RSCWS;

7. Raising membership of RSCWS within Tri-city and spreading it in other parts of the country.

8. Regular publication of the Directory of the society;

9. Collection of advertisements for the Journal, Directory & Website of RSCWS.

10. Improvement in Health Care Facilities.

11. Starting of Lock-up Dispensary at Chandigarh (in 1996-97) for 2 days a week.

12. Upgrading of Lock-up dispensary to Health Unit (in 2013-14 in a new building);

13. Posting of a full time Doctor (ADMO) at Chandigarh HU (2020-21) and

14. Opening of the health unit for 6 days a week, instead of 2 days a week

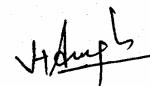
15. Improvement of health care services in the NR Health Care Unit Chandigarh

16. Authorisation of ADMO/CDG for referring patients to Empanelled Hospitals

17. Empanelment of five Private Hospitals with the Railways for cashless treatment in emergency and on referral by Authorised Medical Officer of Railways.

18. Empanelment of Private Hospitals with RSCWS for treatment of members of RSCWS on CGHS rates.

19. Identification and recognition of RSCWS by DOP & PW under Pensioners' Portal and getting sanction of Grant-in-Aid of Rs. 75000/- p.a.
20. Nomination of RSCWS as a member of SCOVA for representing grievances of Pensioners at the highest level of MOP&PW.
21. Undertaking social welfare activities for helping the needy, poor, and destitute.
22. Registration of DLC (Digital Life Certificates) of Pensioners at their residence with the Bio-metric devices provided by the DOP&PW.
23. Resolving of individual problems on top priority basis through personal Phone Calls especially regarding healthcare issues (including approval of AMO/CMS for cashless treatment in empanelled hospitals in emergency and for referrals to empanelled hospitals and issue of medicines for longer periods especially in case of Chronic Diseases etc.)
24. Restoration of pension due to non-registration of some DLCs due to system errors of the Banks, release of additional pensions after 80 years of age, issue of revised PPOs and amendment thereof.
25. Sponsoring of Medical Prescription Book for Pensioners at Health Unit, NR, Chandigarh
26. Orders on important issues on continued representations by RSCW.
27. Defining of conditions of emergency for cashless treatment in empanelled hospitals..
28. Revision of Fixed Medical Allowance (FMA) from Rs.100/- to Rs.300/- (in 2009) and thereafter to Rs.500/- (in 2014). And further to Rs.1000/- by the 7th CPC.
29. Reduction of charges of CSTE Card from Rs.50,000/- to a maximum of Rs.30,000.
30. Rationalisation and streamlining of system of issue of 'UMID Cards'.
31. Implementation of Railway Board's orders for issue of medicines for 3 months for patients suffering from chronic diseases; And follow-up orders thereof by the CMS, Ambala to ADMO Health Unit Chandigarh
32. Authorisation of ADMO Health Unit, Chandigarh, to refer patients to empanelled hospitals, after getting telephonic approval from the CMS, Ambala.
33. Simplification of procedure of cashless system in emergency by empanelled hospitals (issue of orders by Railway Board dated 28.12.2020, as a result of continuous representations by RSCWS).
34. Further substantial improvement in the procedure vide RB letter dated 15-6-2021 for cashless system in emergency by empanelled hospitals (modifying the Board's letter dated 28.12.2020, as specifically demanded by RSCWS.
35. Reimbursement of cost of OPD Medicines during COVID – 19 and extension of orders thereon from March, 2020 to July, 2021.



Harchandan Singh
Secretary General
RSCWS